## MAXIMIZING VALUE

CHIEF EXECUTIVE OFFICER F. SCOTT BALL

Info

## 

1. EVOLVING RETAIL ENVIRONMENT

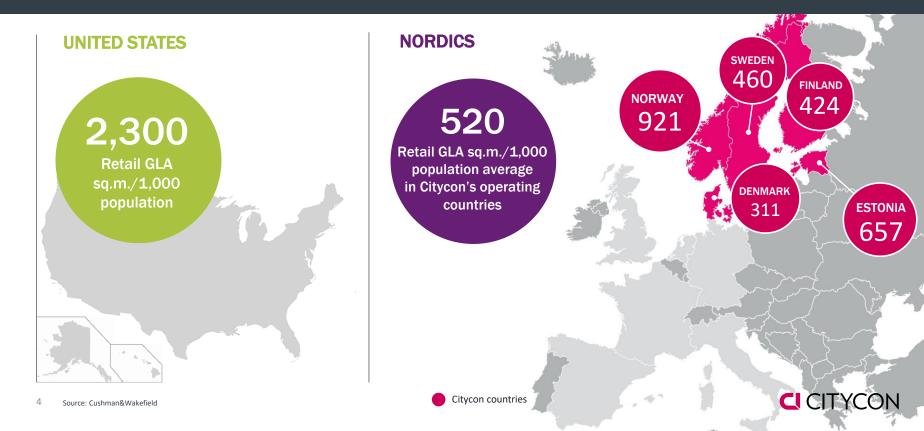
2. STABLE BUSINESS MODEL 3. IMPROVING SHORT-TERM PERFORMANCE

4. LONG-TERM DENSIFICATION OPPORTUNITIES





### **RETAIL HEADWINDS – LESS PRONOUNCED IN THE NORDICS**



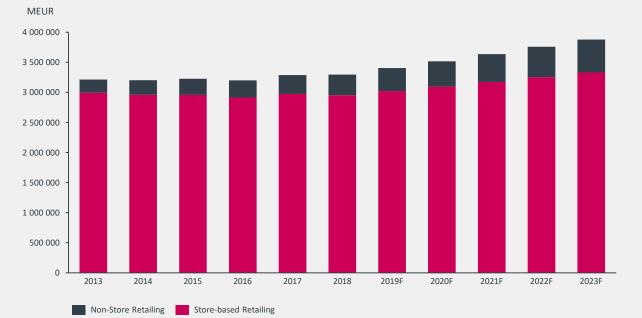
### **CITYCON – DIVERSIFIED TENANT MIX**





# BRICK AND MORTAR SALES STILL ACCOUNT FOR THE OVERWHELMING MAJORITY OF RETAIL SALES

#### **RETAIL SALES FORECAST IN EUROPE 2013-2023**



ONLINE – OFFLINE RETAIL IS NOT A MARKET SHARE QUESTION AS BOTH SEGMENTS HAVE CONTINUED TO GROW IN RECENT YEARS





# ONLINE RETAIL ACCOUNTS FOR AROUND 10% OF TOTAL RETAIL SALES IN THE NORDICS

#### ONLINE PENETRATION IN GROCERIES REMAINS VERY LOW ACROSS THE NORDICS





## **PHYSICAL STORES REMAIN ESSENTIAL**







# STABLE BUSINESS MODEL



## CONNECTION TO PUBLIC TRANSPORTATION PROVIDES NATURAL FOOTFALL

100%	
OF OUR SHOPPING CENTRES CONNECTED TO PUBLIC	<ul> <li>We are focused on grocery-anchored shopping centers that are integrated with public transportation.</li> <li>All of our centres are accessible by bus, 10 centres are directly connected to metro lines, 17 to train lines and 6 to tram lines.</li> </ul>
TRANSPORTATION	
E 40/	
54% OF VISITORS ARRIVE BY PUBLIC	<ul> <li>Almost 4,000 dedicated bicycle parking spaces.</li> <li>Almost 90% of our shopping centres have dedicated areas for secure bicycle parking.</li> </ul>

ISO OMENA IS A GREAT EXAMPLE OF POWERFUL PUBLIC TRANSPORTATION

TRANSPORTATION, FOOT OR BICYCLE

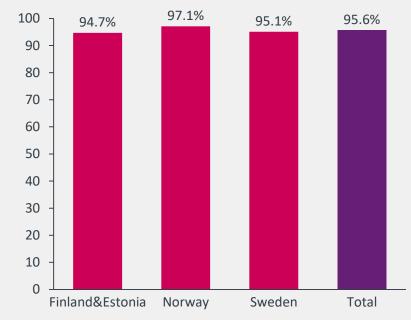
- Footfall increased +74 % to 20 million annual visitors after metro opening.
- Tenant sales +17%, same-store sales +7%.



### **STABLE AND HIGH OCCUPANCY RATE**



#### **OCCUPANCY RATE DEVELOPMENT**



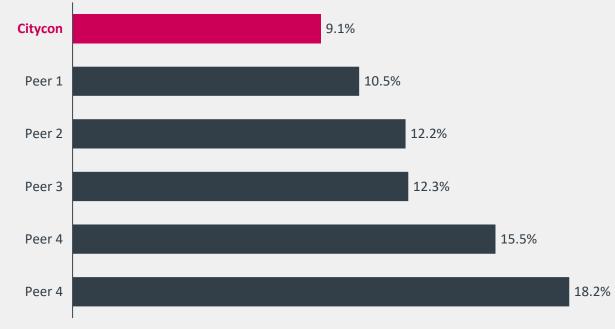
#### **OCCUPANCY RATE BY COUNTRY H1/2019**





## OUR OCCUPANCY COST RATIO PROVIDES ROOM FOR FURTHER GROWTH COMPARED TO PEERS

#### OCCUPANCY COST RATIO VS PEERS (2018)



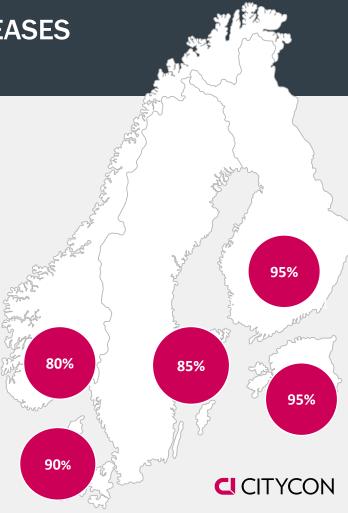
Peer group: Hammersson, Klepierre, Mercialys, Unibail-Rodamco-Westfield, Wereldhave

Source: Companies' annual reports

**CITYCON** 

## HIGH INDEXATION LEVEL ON RENTS INCREASES THE STABILITY OF OUR BUSINESS MODEL

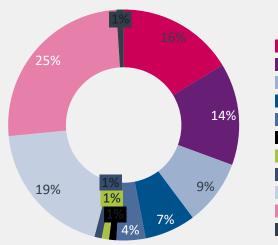
	SWEDEN	NORWAY	FINLAND	ESTONIA	DENMARK
Leases indexed based on rental income	85%	80%	95%	95%	90%
Average indexation based on rental income	2.2%	3.4%	2.1%	3.3%	1.6%



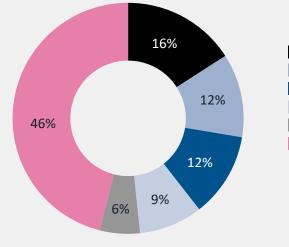
# CITYCON'S TENANT MIX IS GEARED MORE TOWARDS DAILY CONVENIENCE

#### **OUR REVENUE IS MORE DIVERSIFIED**

#### MANY OF OUR PEERS FOCUS MORE ON FASHION









As per 31 December 2018

<sup>1)</sup> Including Kista Galleria (50%)

Source: Klepierre Annual Report 2018





## LESS EXPOSURE TO FASHION

## WE ARE MORE FOCUSED ON CONVENIENCE

TOP 10 TENANTS IN H1/2019	PROPORTION OF RENTAL INCOME, %
Kesko	4.9
Varner-Group	4.3
S-Group	3.9
ICA Group	2.2
H&M	2.2
Соор	2.1
Stockmann Group (Lindex)	1.8
NorgesGruppen	1.8
Clas Ohlson	1.7
Tryg Forsikring	1.6
TOP 10 TOTAL	26.5%

## LARGEST PEERS ARE MORE FOCUSED ON FASHION

PEER 1 TOP 10 TENANTS	PEER 2 TOP 10 TENANTS
H&M	Victoria's Secret
Zara	H&M
Sephora	AMC
Primark	Zara
Bershka	Express
Celio	Macy's
Media World	Forever 21
McDonald's	Sephora
C&A	Apple
FNAC	American Eagle Outfitters
TOTAL 11.6%	TOTAL 14.8%

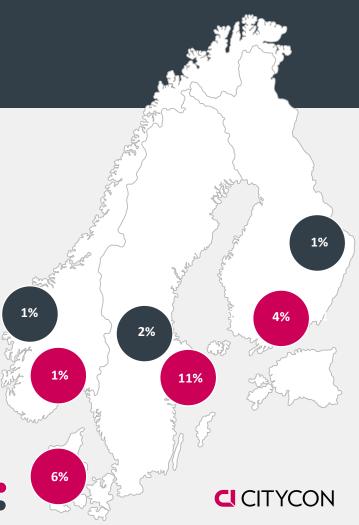


Source: Unibail-Rodamco-Westfield (top 10 US tenants), Klepierre Annual reports

## PUBLIC SECTOR TENANTS - A GROWING PART OF OUR BUSINESS

SWEDEN	NORWAY	FINLAND	ESTONIA	DENMARK	TOTAL	
AAA	AAA	AA+	AA-	AAA		
MUNICIPAL/GOVERNMENTAL TENANTS						
~35,000	~3,000	~14,000	~100	~3,000	~55,000	
11%	1%	4%	0%	6%	~4%	
POLY (ALKO, S TENANTS	YSTEMBOLAG	ET,				
~8,000	~6,000	~2,000	-	-	~16,000	
2%	1%	1%	-	-	~1%	
	AAA ERNMENTAL T ~35,000 11% POLY (ALKO, S TENANTS ~8,000	AAA         AAA           ERNMENTAL TENANTS         ~3,000           ^35,000         ~3,000           11%         1%           POLY (ALKO, SYSTEMBOLAG TENANTS         ~6,000	AAA         AAA         AA+           ERNMENTAL TENANTS	AAA         AAA         AA+         AA-           ERNMENTAL TENANTS         ~14,000         ~100           ^35,000         ~3,000         ~14,000         ~100           11%         1%         4%         0%           POLY (ALKO, SYSTEMBOLAGET, TENANTS         ~         ~           ~8,000         ~6,000         ~2,000         -	AAA         AAA         AA+         AA-         AAA           ERNMENTAL TENANTS	

#### SHARE OF TOTAL GLA%, MUNICIPAL AND ALCOHOL MONOPOLY TENANTS



\*Source: S&P

Share of GRI (municipal tenants)

~6%

Share of GRI (alcohol monopolies)





## **ACCELERATING OUR PERFORMANCE**

#### WHAT WORKS WELL?

- Excellent and stable business model
- Talented and motivated personnel
- Excellent portfolio with densification opportunities

#### WHAT CAN BE FURTHER IMPROVED?

- More harmonized and structured processes
- More focus on asset management
- More focus on specialty leasing
- Capex allocation

#### FOCUS AREAS OF THE NEW MANAGEMENT FOR THE PAST 9 MONTHS

- Identifying asset management initiatives
- Reviewing development project organization and capital expenditure
- Ramping up specialty leasing organization



# FOCUS ON IMPROVED ASSET MANAGEMENT ESSENTIAL FOR IMPROVING PERFORMANCE

#### INCREASED FOCUS ON ASSET MANAGEMENT

- First step: new organization introduced and implemented in H1/2019 to improve accountability and asset-level focus
- Second step: harmonize processes and procurement on a Nordic level to reduce costs
- Third step: maintain strict cost control going forward

1-6/2019

HEADCOUNT REDUCED TO 239 (250)

#### **INCREASED FOCUS ON CAPITAL EXPENDITURE**

- First step: Rigorous process implemented to review capital expenditure at all assets
- Second step: Optimize capital expenditure spend and allocate money based on need / return. Thorough post-mortem review of results.
- Third step: maintain strict capex control going forward

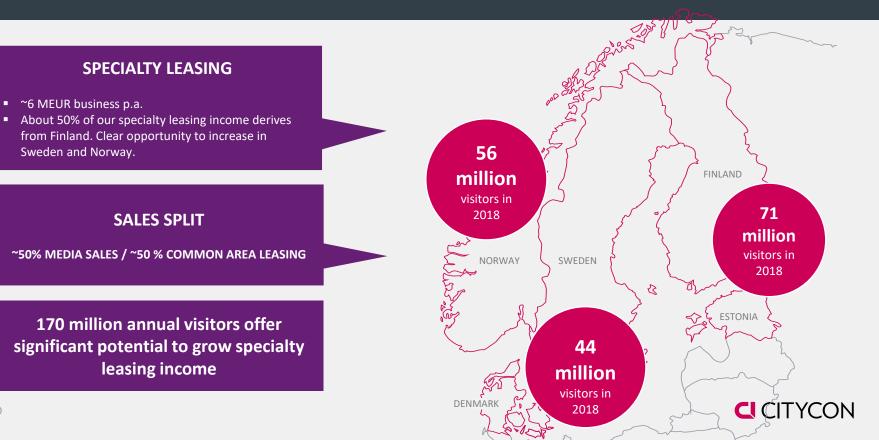
1-6/2019

CAPEX SPEND -18%



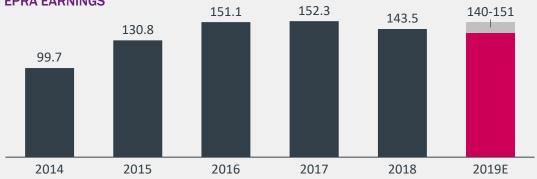
### WE WILL GROW OUR SPECIALTY LEASING BUSINESS

20



## **OUTLOOK FOR 2019** – INCLUDES THE ESTIMATED IMPACT FROM THE DIVESTMENT OF DUO AND ARABIA







Based on existing property portfolio. Guidance includes estimated impact from IFRS16.







## **CORE ASSET CRITERIA FOR CITYCON**

NRI POTENTIAL OVER 5 YEARS	TOP 1 OR 2 CITY IN THE COUNTRY
VALUE-ADD POTENTIAL	IRREPLACEABLE LOCATION
CAPEX REQUIREMENTS	AREA DEMOGRAPHICS
MINIMUM SIZE	DOMINANT CENTRE WITHIN ITS CATCHMENT AREA
TENANT MIX	CONNECTION TO PUBLIC TRANSPORTATION



## **A DRAMATICALLY DIFFERENT PORTFOLIO**



OUR PERFORMANCE INDICATORS ARE SHOWING THE POSITIVE EFFECT OF OUR TRANSFORMATION AND DISPOSITION STRATEGY.

WE WILL CONTINUE OUR REPOSITIONING STRATEGY ALTHOUGH THE MAJORITY OF DISPOSALS HAVE ALREADY BEEN DONE.



## THE SEVEN LARGEST ASSETS ACCOUNT FOR ~50% OF THE PORTFOLIO

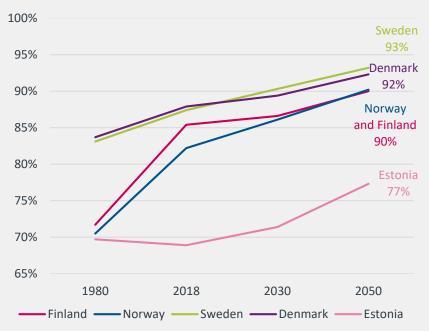


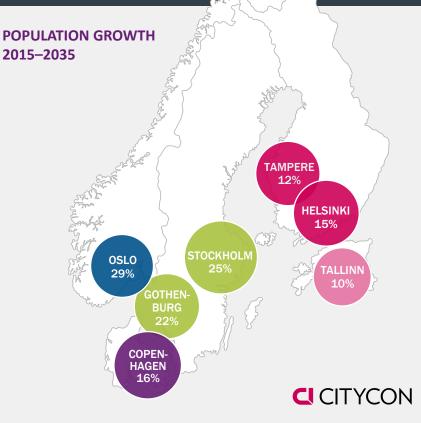
	ISO OMENA, HELSINKI AREA	LILJEHOLMSTORGET GALLERIA, STOCKHOLM	KISTA GALLERIA, STOCKHOLM	OASEN, BERGEN	ROCCA AL MARE, TALLINN	HERKULES SKIEN	MYYRMANNI HELSINKI AREA
GLA, sq.m.	100,900	41,100	92,500	57,000	57,600	49,300	40,400
Visitors, million	20.0	9.8	18.0	4.3	5.2	3.3	8.2
Fair value, MEUR	758	311	287	215	184	~180	~180



## WE OPERATE IN THE FASTEST GROWING CITIES IN EUROPE WITH CONTINUED DEMAND FOR HOUSING

#### PERCENTAGE OF POPULATION IN URBAN AREAS





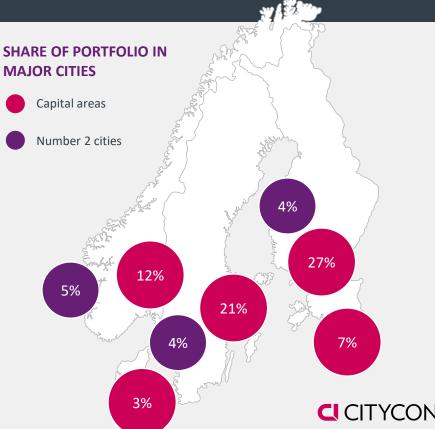
# LOCATIONS, WHICH PROVIDE GREAT DENSIFICATION POTENTIAL

#### WE HAVE UNIQUE LOCATIONS IN THE MAJOR CITIES IN THE NORDICS

- 70% of assets\* located in Nordic capital cities
- ~85% of assets\* located in capital / second largest cities
- 160,000 people living within 10 minutes of each asset on average
- Purchasing power index is 106%

WEALTHY AND URBAN CATCHMENT AREAS PROVIDE SIGNIFICANT POTENTIAL DENSIFICATION POTENTIAL IN THE FORM OF RESIDENTIAL OR OFFICES

in terms of fair value



27

# WE HAVE SIGNIFICANT OPPORTUNITIES TO CREATE FURTHER VALUE THROUGH DENSIFICATION

#### **CURRENT RESIDENTIAL EXPOSURE**

	SWEDEN	NORWAY	FINLAND	ESTONIA	DENMARK	TOTAL
Total GLA	~18,500	~400	~1,100	0	0	~20,000
Number of Units	539	3	28	0	0	570

#### POTENTIAL RESIDENTIAL EXPOSURE

	SWEDEN	NORWAY	FINLAND	ESTONIA	DENMARK	TOTAL
Potential Gross Building Area (approx.)	~115,000	~55,000	~120,000	~10,000	~20,000	~320,000
Number of potential Units if developed as apartments*	~1,560	~500	~2,000	~150	~300	~4,500

#### POTENTIAL GBA CAN EITHER BE DEVELOPED AS RESIDENTIAL OR OFFICES DEPENDING ON DEMAND AND MARKET SITUATION



55.000

sa.m.

20,000 sq.m.

Potential GBA

### **OPTIONS TO REALIZE DENSIFICATION POTENTIAL**

#### **OWN DEVELOPMENT**

- + Control of project planning and execution
- + Access to entire upside

- Execution risk

- Resource and capital requirements

#### **JOINT VENTURE**

- + Exchange of expertise + Risk distribution
- Shared upside

## DIVESTMENT TO THIRD PARTY

- + Reduced capital risk
- + Minimized execution risk
- Handover of potential profit
  Losing control over general development of the site

#### **OPTIMAL SOLUTION TO BE DECIDED CASE-BY-CASE**



# CASE: LILJEHOLMSTORGET GALLERIA IN STOCKHOLM HAS SIGNIFICANT DENSIFICATION POTENTIAL



#### LILJEHOLMSTORGET TODAY

- 10 minutes from central Stockholm in a growing neighbourhood
- 9.8 million visitors annually
- Integrated to public transportation
- Significant service and health care offering





## LILJEHOLMSTORGET AFTER DENSIFICATION

- Mixed-use urban development project for office, hotel, F&B with complementary residential and retail
- Planned extension over rail tracks to increase size
- Up to 170 apartments
- Zoning estimated to be approved in 2021



### LIPPULAIVA IS A GREAT EXAMPLE OF A MIXED-USE DEVELOPMENT

#### LIPPULAIVA

- Lippulaiva will become a strong convenience and service-based shopping centre in a growing neighbourhood
- Lippulaiva will be integrated to the new Western Metro and complemented by a bus terminal
- The new Lippulaiva will host around 80 different shops, cafés, restaurants and services in addition to municipal and healthcare facilities.
- Up to 8 residential buildings with around 450 apartments (~31,000 sqm of building rights).
- Shopping centre to be opened in spring 2022, residential buildings ready 2022-2024, estimated metro opening





# Densification STABLE AND WELL-WORKING **BUSINESS MODEL** Densification

**TO MAKE GOOD EVEN GREATER** 

**DENSIFICATION OPPORTUNITIES ENABLE US** 

- The densification opportunities provide great additional value to our wellworking and stable business model
- Densification opportunities will make our assets even stronger and diversify our income streams



PICTURED: KISTA GALLERIA

3

11-

## SUMMARY

DESCRIPTION OF THE OWNER



Ó







## CONCLUSIONS

### **OPERATING ENVIRONMENT**

- Retail is adapting to cater for changing consumer patterns
- Nordic countries provide a stable market environment

### **STABLE BUSINESS MODEL**

- Diversified tenant and revenue mix, 85% of leases linked to indexation
- Growing importance of public sector tenants

### SHORT-TERM PERFORMANCE IMPROVEMENT

- Increased focus on asset management. Maintain strict control on operating expenses and capital expenditure.
- Grow specialty leasing business significantly

### LONG-TERM DENSIFICATION OPPORTUNITIES WITHIN THE PORTFOLIO

Tremendous mixed-use potential by densification



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